Katherine-Ann Johanson

kjohanson@csumb.edu – 408-612-9357 – kjohanson.dev

SKILLS

- Adobe Illustrator and Photoshop intermediate experience
- JavaScript beginner experience
- HTML/CSS intermediate experience

- Adapt easily to complicated situations
- Flexible and reliable
- Determined to problem-solve with critical thinking skills
- Content creation planning proficient

- Fast learner
- Rigorous work ethic
- Great time management
- Communicate efficiently in a team dynamic
- Strong communication skills

PREVIOUS JOB EXPERIENCE

AV Tech Support Student Assistant   Seaside, CA
California State University, Monterey Bay - Information Technology   August 2024 – Present
- Offer technical service support to students and faculty.
- Troubleshoot classroom technology displays and settings before and after classes.
- Check all academic locations with an all-access proxy keycard.
- Identify projector, computer, and audio issues with practical solutions.
- Provide computer hardware maintenance and equipment checks.
- Manage microphones and similar equipment for event use.
- Answer support phone calls with relevant advice and go to the issue's location immediately to fix it.
- Generate detailed tickets to identify and address each technical issue dealt with.

Retail Sales Lead   Gilroy, CA
Loft Outlet   April 2023 – August 2023
- Performed opening and closing procedures; opened registers, started paperwork, and processed bank deposits.
- Replenishing merchandise throughout the store and fitting rooms.
- Rang up customers and assisted customers' concerns.
- Helped process, unpack, and hang shipment.
- Recovered store cleanliness through dusting, vacuuming, and taking out trash.
- Updated marketing signs and communicated with other Loft Outlet stores.
- Accepted shipments and moved boxes.
- Changed the inventory layout of the store.
- Trained new associates.

EDUCATION

Bachelors Of Science   Seaside, CA
California State University, Monterey Bay   August 2023 - May 2027
Field Of Study: Communication Design
GPA: 3.8

RELEVANT COURSEWORK

CST 230 - Digital Media Tools II   Fall 2024
California State University, Monterey Bay   Final Grade: A+
- **Tools:** Blender, Adobe Illustrator, Photoshop, Premiere Pro, After Effects, Audition, InDesign
- **Skills:** Design fundamentals, content storyboarding/composition, information hierarchy, color theory, typography
- **Objective:** Combine design principles with audio, video, and animation projects through storyboarding techniques

CST 252 - Scripting For Multimedia   Spring 2025
California State University, Monterey Bay   In Progress
- **Tools:** Visual Studio Code, Firefox Console, Figma, Replit
- **Skills:** JavaScript, HTML5, CSS3, jQuery, web programming, web design principles, wireframing
- **Objective:** Learn web programming fundamentals to design, code, and debug dynamic multimedia content